

Cookie Compliance Checklist

August 2020

DISCLAIMER



Cookie Compliance Checklist

Make sure you comply with the GDPR and the ePrivacy Directive ('cookie law') by following these simple steps:

Steps	Roadmap
1. Create a comprehensive Privacy Policy	 Ensure it is easy to read, find and understand for the average user. Inform about e.g. lifespan of each cookie and whether third parties may have access to those cookies. Implementation: Make the information available in a Privacy Banner when the user visits your site (a CMP ensures you have all necessary information included).
2. Let users know you are using cookies or other tracking technologies	 Ensure you inform users of your intentions at or before the point you start collecting data. Include this information in your Privacy Policy.
3. Explain what your cookies are doing and why	 Inform the users about the purpose of each cookie separately to ensure you obtain specific consent for each cookie objective (= granularity). It should be stated in the Privacy Policy. Check with national data protection rules for further details e.g. Denmark requires a granular selection to be included in the first layer of the Privacy Banner.



Steps	Roadmap
4. Obtain your users valid consent to store a cookie on their device	 Explicit: Active acceptance e.g. ticking a box or clicking a link. Informed: Who, what, why, how long? Documented: You have the burden of proof in the case of an audit. In advance: No data is to be collected before opt-in, i.e. cookies cannot be set on your website before the user has consented to them. Granular: Individual consent for individual purpose, i.e. consent cannot be bundled with other purposes or activities. Freely given: "Accept" and "Reject" button. Easy to withdraw: opt-out on the same layer as opt-in.
5. Give users access to your service even if they do not consent to cookies	 In the case that a user refuses data processing, no unessential cookies must be set. Essential cookies will be set regardless if the user accepts or refuses. Nevertheless, ensure users are still allowed to access your service even if they refuse to allow the use of certain cookies/technologies.
6. Collect and process data only after obtaining valid consent	 Ensure that cookies are not loaded until the user has given his consent.



Steps	Roadmap
	 Once you have indeed obtained valid consent, you are free to collect and process personal data for the purposes you informed your user before.
7. Document and store consent received from users	 Comply with your documentation obligation to ensure you are able to verify the users' consent in case of an audit by data protection authorities (DPA).
8. Offer a simple opt-out, as simple as the opt-in	 Make it as easy for users to withdraw their consent as it was for them to give their consent in the first place. Easy in, easy out. External links to a third page for opt-out are not sufficient.
9. After opt-out ensure that no further data is collected or forwarded	 Ensure that from the moment of the objection on, no further data is collected or forwarded.